

Epicor for Aerospace and Defense



A New Perspective for Aerospace and Defense Manufacturers

Epicor understands that as an aerospace and defense (A&D) manufacturer, you must identify, consider, and respond to a new set of challenges each day. Change in this industry is a given; managing the change with tools and services to distinguish your business from local and global competition is fundamental.

With increasing pressure to reduce prices in a business climate of expanding raw material cost and reduced labor availability, businesses like yours are streamlining and adopting new technology to automate business processes for more competitive lead times and to reduce waste in the organization.

Epicor for Aerospace and Defense is a global enterprise resource planning software solution designed for manufacturing organizations who supply products and services to the aerospace and defense industry.

EPICOR.
Platinum Partner

Putting Your Customer at the Center of Your Business

A&D manufacturers are continually being monitored for delivery performance, cost, and quality by their customers. In an effort to assist your organization in maintaining your premier status as an A&D supplier, Epicor for A&D offers a suite of functionality designed to put the demands of your customer first. Embedded Customer Relationship Management (CRM) functionality provides complete workflow for each estimate, including customer sign-off, at each critical stage from initial design through estimate. Additionally, with embedded Demand Management and full Electronic Data Interchange (EDI) collaboration, customer demands can be implemented in real time.

Quote to Cash Project Management

Project success is critical to bottom-line profitability for A&D companies. Robust project management capabilities are required to ensure that the impacts of running behind schedule or over budget are avoided. Project scope needs to be managed constantly with variations identified immediately. Epicor Project Management is a comprehensive solution for program managers who plan and execute simple or complex projects that can require intricate multilevel phases as well as strict costing and complex billing methods.

Profit margins can get lost in the details. Managing simple to multilevel projects and the details required for optimum visibility, profitability, and on-time delivery can be difficult, especially if multiple systems are deployed for defining, estimating, procuring, reporting of plant labor, and in-process status.

Epicor for A&D provides embedded project management to handle the complete unique quote to cash cycle that A&D companies require. Project management starts with the initial definition of work breakdown structures (WBS), single and multiple levels, including phases, tasks, and budgets. Bidirectional integration with Microsoft® Office® Project gives program managers an additional tool to use to easily manipulate the schedule and simplify the planning of any project. Project templates and copy capability is another method to simplify the often difficult task of project definitions. The WBS fully supports the proposal and estimating process which gives estimators a complete picture of the project or program, eliminating costly mistakes in the proposal and quote. With multilevel indented bill of material and routing functionality, complex assemblies can be estimated in a single entity, reducing costly redundancies and inefficiencies. Additionally, as a result of comprehensive cost controls that factor labor, material, burden,

overhead, and subcontracting, estimates are driven from accurate costing measures for peace of mind in the validity of the final estimate.

Once the project moves from the proposal to contract, project milestones, production jobs, procurement, revenue recognition, and invoicing is fully supported. Complete visibility of costs at each level of the WBS and rolled up costs are easily accessible all the way up through the project structure. For added project insight cross-project analysis of key elements such as a material class, burden, or labor type is standard. At all times, throughout the whole process, embedded project analysis and reporting combined with business process management provides accurate and up-to-date status information and meaningful alerts. Project manufacturing capabilities cover the operations side of the business from materials planning, procurement, and manufacturing to customer delivery.

To complete the quote-to-cash cycle, project invoicing methods include milestone billing, time and materials, cost plus, and progress billing. The comprehensive project management, costing, billing, and revenue recognition functionality guarantee compliance with contract requirements and accounting standards.

Meeting Strict Guidelines for Product Data

Product and program specific data for A&D manufacturers is especially stringent due to governmental and industry standards for recording products at the design, production, sourcing, and delivery stages. Support for stringent product traceability, including lot traceability and lot attributes, top and lower level serial tracking, along with product documentation and revision change control are core to the system. Epicor's robust PLM is a complete end-to-end solution developed to manage all aspects of a product's lifecycle, as well as enabling enterprises to control the enormous amount of electronic documentation that they produce. From engineering to production to service to finance, complete product history and visibility is available.

Unique Requirements for Analysis and Reporting

Epicor offers flexible reporting options and includes project or program analytics for real-time project analysis for reporting status and exceptions, including real-time revenue recognition as it happens rather than at the end of the project. Epicor Dashboards permit the combination of multiple capabilities such as inquiries, ad hoc reports, workbenches, graphical analysis, tactical business

intelligence, alerts, and business monitoring—all in a single dashboard. These analytics lay the foundation for A&D industry requirements.

Maintaining Supplier Status Through Delivery Performance

It's a known fact that the number of suppliers servicing the A&D manufacturing industry has been greatly reduced in the last decade. For A&D manufacturers, offering superior day-to-day delivery performance coupled with the agility to rapidly respond to requests, offers added value to customers by supporting long-term relationships and providing a needed competitive advantage.

Whether you are looking for rapid response to electronic requests via EDI orders and change orders, scheduling accuracy with embedded Advanced Planning and Scheduling, or the ability to more accurately estimate lead times with Capable to Promise functionality, Epicor for A&D offers a complete suite of tools to streamline business processes and stay on top of delivery schedules. Simplified electronic collaboration with your suppliers is supported through Epicor's supplier portal.

Improve Lead Times and Reduce Waste With Lean Methodologies

Innovative manufacturers who deploy Lean methodologies business-wide reap huge benefits in terms of customer satisfaction and overall business performance.

Epicor for A&D can help manufacturers looking to reduce wasted processes from the office to the plant floor, through use of fully integrated systems and streamlined business processes. Additionally, support for cell-based strategies and demand pull systems provide the framework for elimination of waste in the manufacturing process. Epicor for A&D offers embedded Kanban functionality (i.e. signal to manufacture or move product) that offers functionality required to manage several types of electronic signals for Kanban control. As supply levels or order demand requires additional product, Kanbans are automatically triggered for replenishment.

Regulatory Compliance

On top of the other challenges facing A&D manufacturers, a stringent set of governmental and industry mandated regulatory requirements that demand tight control of manufacturing process and traceability, along with strict business practices, are further

stressing A&D organizations. From International Financial Reporting Standards (IFRS) and Sarbanes-Oxley (SOX) to ISO/ AS9100, today's A&D manufacturer is faced with challenges that eat at the bottom line of their profits. Epicor's robust infrastructure offers a comprehensive approach to automating the compliance process and provides the ability to generate a complete audit trail of all changes made to the data and records—the who, what, when, and where of the change.

Gaining Margin with Additional Services

Manufacturing plants that at one time were just producing products are now looking for new ways to be competitive and enhance profit margins. In response to customer demands, more and more are taking on stricter quality functions, requirements, and providing turnkey manufacturing of complete assemblies. New offerings such as onsite installation and aftermarket maintenance, repair, and overhaul (MRO) provides new markets and as a way to compete. For these manufacturers, Epicor for A&D offers Field Service capabilities for organizations that install, repair, or service offsite or at the plant. You can centralize all processes related to the dispatching of technicians and cost reporting of service calls in the field. From service-level agreements to service call center dispatching to warranty and return, complete full circle tracking of service events and billing are offered.

Diversifying Your Workforce

In this business climate, many manufacturers are stepping up new programs for recruiting new workers and cross-training existing workers. Along with these new initiatives, new industry mandates requiring strict proof of competence and training are forcing manufacturers to move beyond their excel spreadsheets to systems that automate tracking of the workforce. Epicor Human Resource Management System (HRMS) enables you to meet strict mandates for employee skills, certifications, and qualifications.

Supporting Extended and Global Operations

With competitive pressures driving many manufacturers to expand globally where labor is considerably less expensive coupled with recent trend in plant consolidations, many manufacturers today, both large and small, find themselves suddenly managing multiple sites disparately.

Epicor for A&D offers comprehensive multisite capabilities coupled with global presence to meet your company's requirements for local support. Competing globally and domestically—bridging geographic and strategic diversity and eliminating supply chain inefficiencies—can be accomplished with the technologies to streamline intra- and inter-company processes and communicate quickly and accurately.

Synchronization of complex relationships which determine supply, demand, and fulfillment is the means to reaching new, industry-leading levels of business performance, all while adhering to global standards for trade of parts such as GTIN-14 and RoHS compliance. Epicor for A&D can help you achieve maximum efficiencies across your globally extended enterprise.

Robust Technology Framework

Epicor is uniquely positioned with a complete suite of applications based on 100% Web services technology, protecting your investment in software and services well into the future. Why are Web services so important to manufacturers, particularly in A&D? Outside of all the reasons organizations look to Web services for deployment; speed, stability, reusability, and more. For midsize manufacturers who supply top A&D manufacturers, the incentive is imminent to drive electronic collaboration more firmly into their supply chain. Web services collaboration is fast becoming a necessity to doing business.

Epicor for A&D is uniquely positioned on this technology today and comes with a suite of Web services tools such as Epicor Service Connect that make internal and external service collaboration a reality.

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